

*Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES*

*Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587*

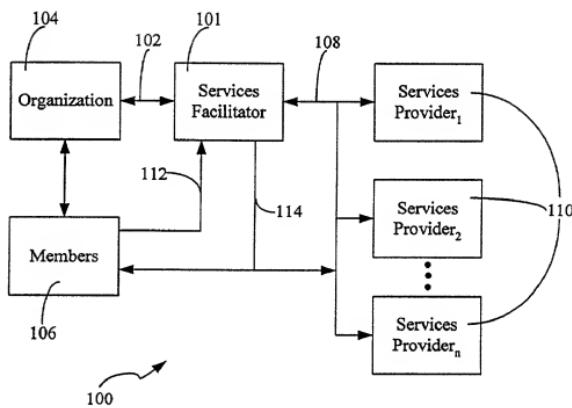


Fig. 1

**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**
Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

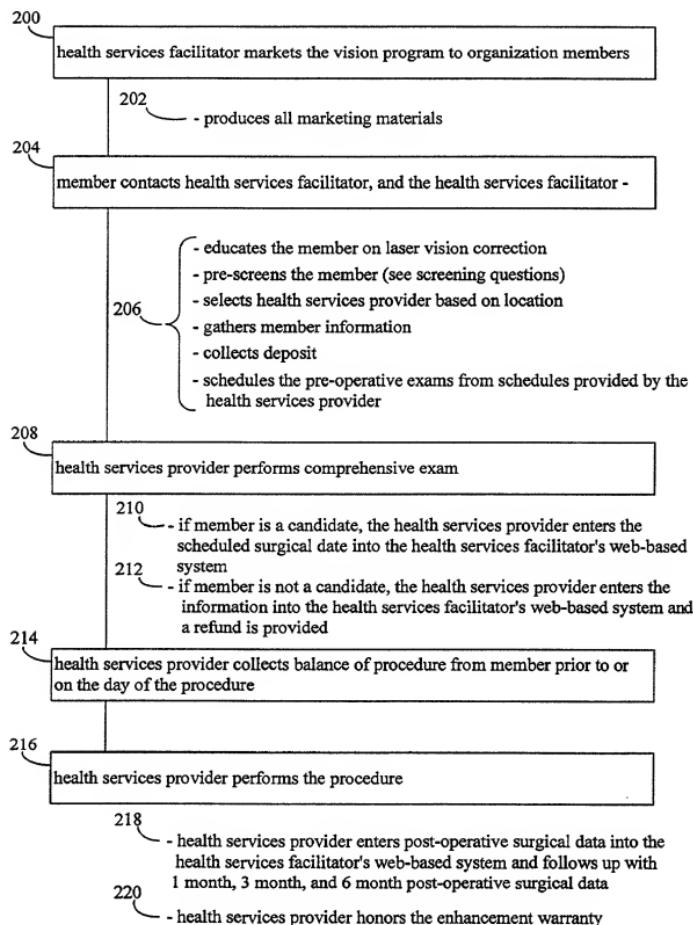


Fig. 2

*Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES*

*Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587*

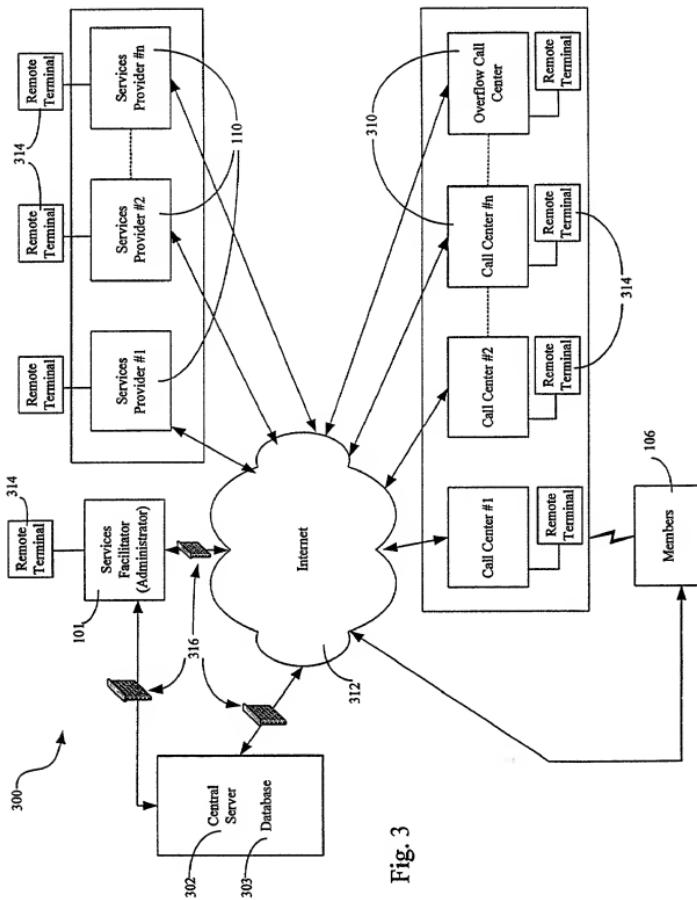


Fig. 3

**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**

Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

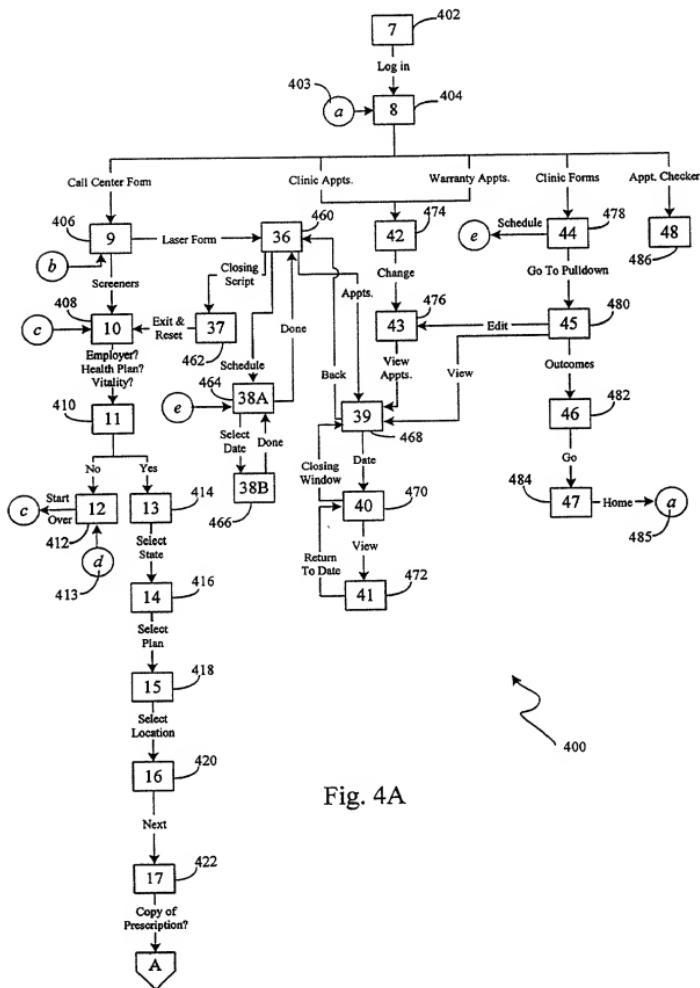


Fig. 4A

**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**

Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

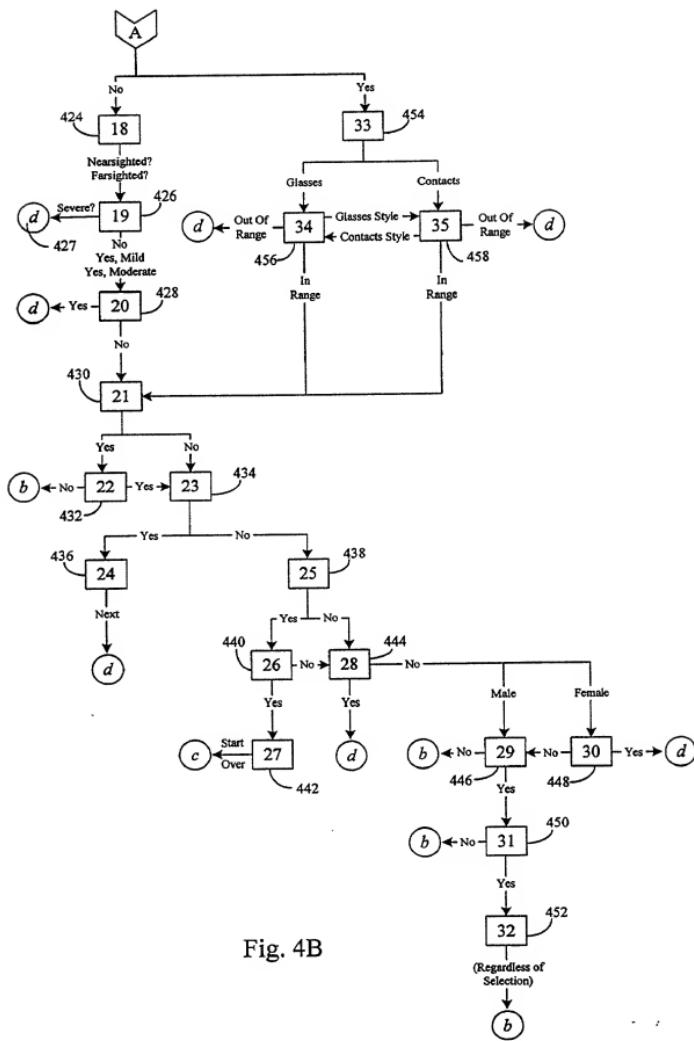
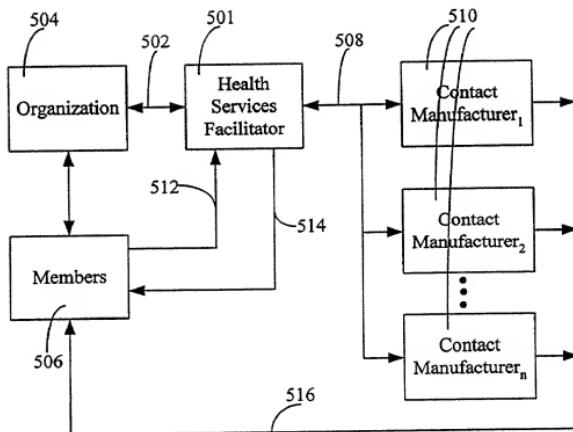


Fig. 4B

*Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES*

*Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587*



**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**

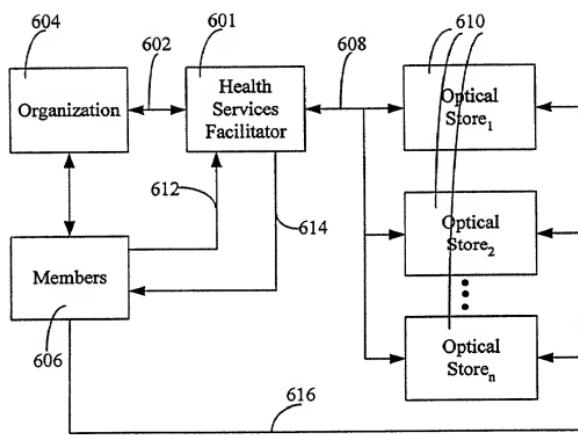


Fig. 6

Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES

Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

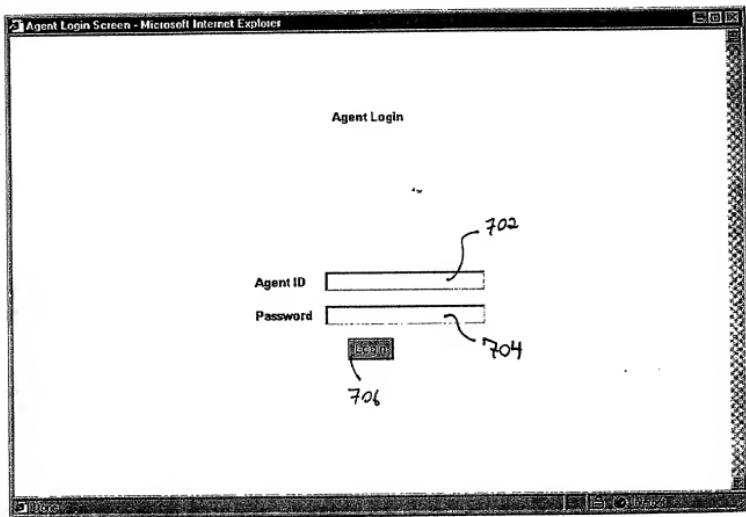
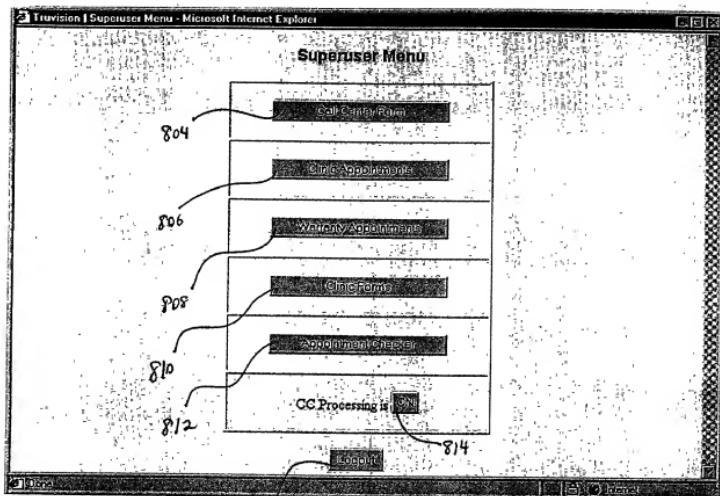


FIG. 7

*Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES*

*Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587*



802

FIG. 8

**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**

Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

908

916

Insured Member Form

Entered By **Becky Chase**

SSN **333-33-3333**

Laser Provider **Test**

First **Urelle**

Last **Smith**

Home Address **5975 Union**

City **Midvale**

Home Phone **(809) 744-7688**

Work Phone **_____**

Email **jsmith@earthlink.com**

Source **Open Enrollment**

State **AZ**

Zip **94123**

Work Ext. **_____**

Active Date **09/09/2000**

Server **General** **Printer**

Laser Forms **Schedule** **Logout**

902 906 912 914

FIG. 9

**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**

Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

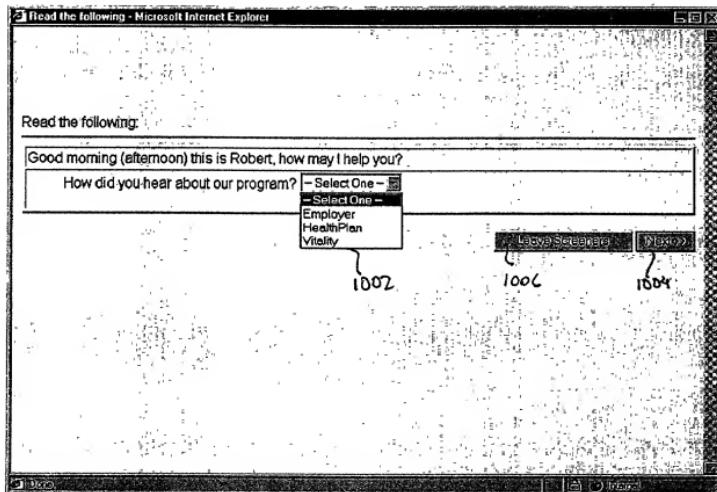


FIG. 10

Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES

Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

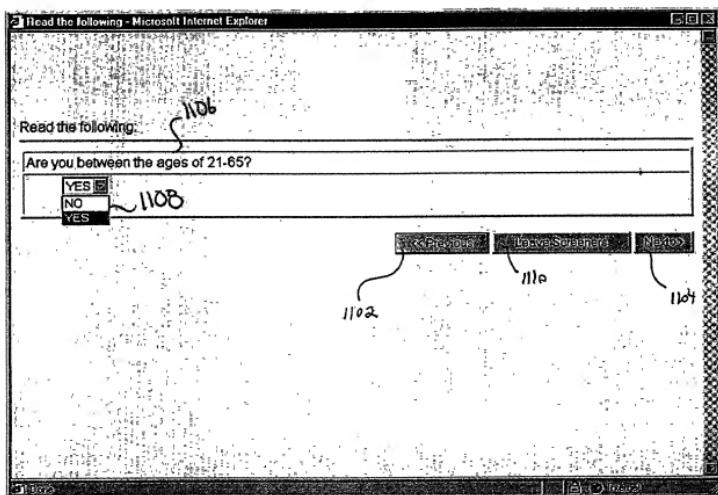


FIG. 11

**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**

Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

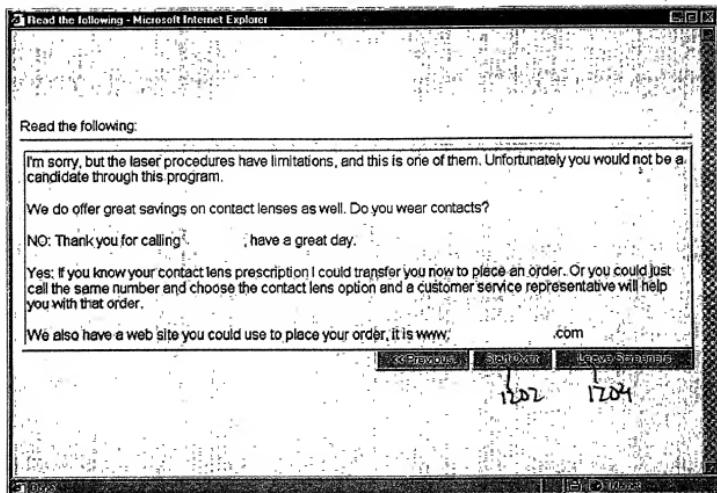


FIG. 12

**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**

Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

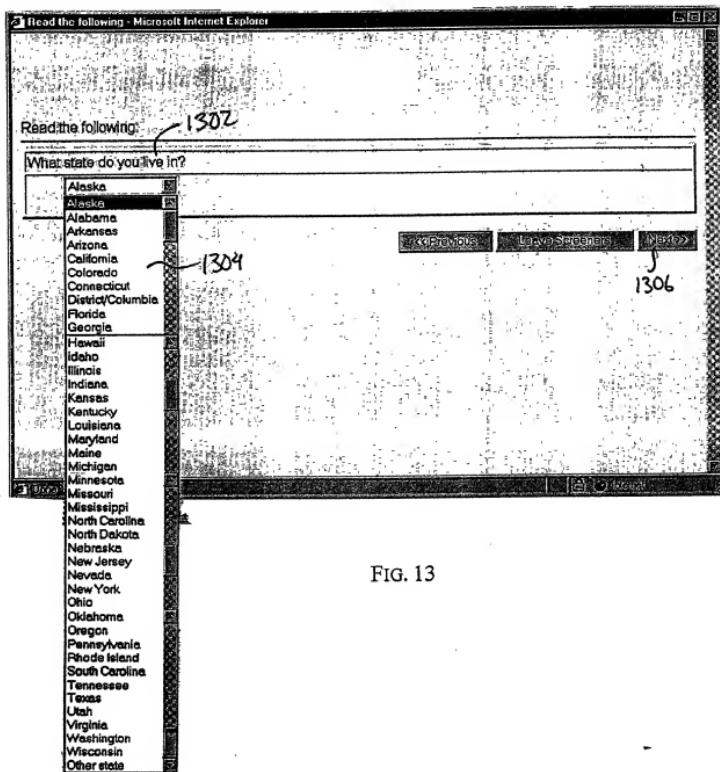


FIG. 13

**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**

*Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587*

1402

Read the following:

Which health plan are you with?

AZ United Health Care	65
CA Blue Cross & Blue Shield Net of California	66
CA LMND (Union Members)	67
Clarity - Alice	68
Clarity - BC Northern Penn.	69
Clarity - Capital Blue Cross	70
Clarity - Caring Foundation	71
Clarity - Gateway	72
Clarity - HealthNet	73
Clarity - Highmark BCBS	74
Clarity - Highmark, Inc.	75
Clarity - Independence BC	76
Clarity - Keystone HP Central	77
Clarity - Keystone HP East	78
Clarity - Keystone HP West	79
Clarity - OptiChoice	80
Clarity - OptiChoice Gold	81
Clarity - Pennsylvania BS	82
Clarity - PPO	83
Clarity - Permision Special	84
Clarity - Security 65	85
Clarity - SecurityBlue	86
Clarity - SecurityNet	87
Clarity - Vision	88
Employees Health Insurance Co.	89
Employees Wisconsin Insurance	90
HealthValue Management, Inc.	91
Humana	92
ID Blue Shield	93
Marketpoint Agency, Inc.	94
Metropolitan Sisters of Charity	95
Metropolitan Life Company HMO	96
NCAS Net Claims Admin., Sav.	97
OK BOSS BlueLincs	98
OK BOSS Member Service Admin.	99
OK BOSS PPO	100
OK Blue Cross Blue Shield	101
OK GHS	102
OR Providence	103
PennCare	104
Pennsylvania Vision Care	105
PA BCBS	106
PlusPrestential	107
SC BCBS (PA) Planned Administ	108
SC BCBS Administration Healthcare	109
SC BCBS Companion Life	110
SC BCBS Federal Employees	111
SC BCBS HMO Bus	112
SC BCBS State Employees	113
SC BCBS State Employees Fund	114
The Dental Concern, Inc.	115
The Dental Concern, Ltd.	116
ThruVision Referral	117
UNIVERSITY	118
Union Priority	119
UT Alias	120
UT BCBS	121
UT BCBS Federal	122
UT EmployeeCare	123
UT PEPHP	124
UT Rocky Mountain HMO	125
UT Invitacare	126
UT UHC	127
Vision Select	128
Vitality	129

LOWING:

LOWING: a list of eligible plans with the program, if you would like to your health plan's customer service department and express your to you.

1404

1406

FIG. 14

**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**

Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

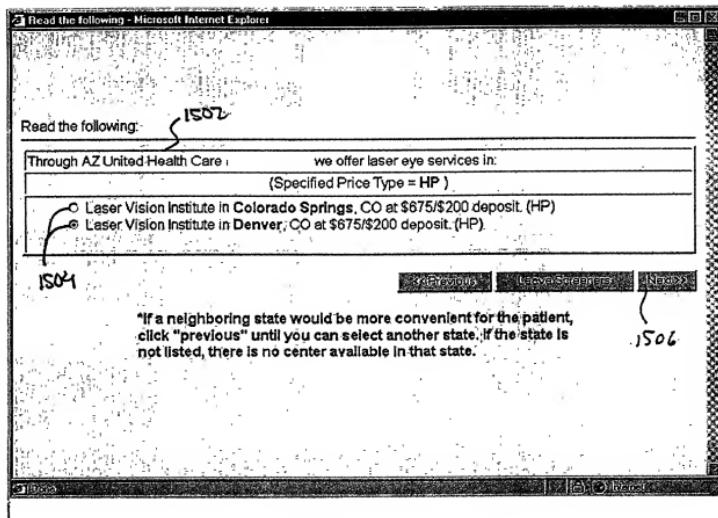


FIG. 15

*Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES*

*Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587*

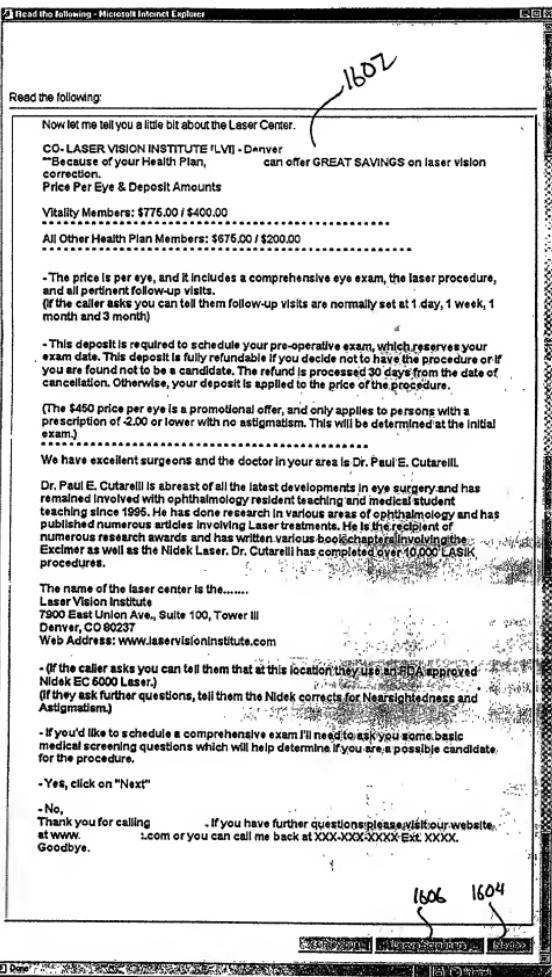


FIG. 16

*Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES*

*Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587*

Read the following - Microsoft Internet Explorer

1702

Read the following:

Do you have a copy of your most current prescription?

1704

Yes
 No

1705

Next Provider Previous Provider Next >

1706

FIG. 17

**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**

Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

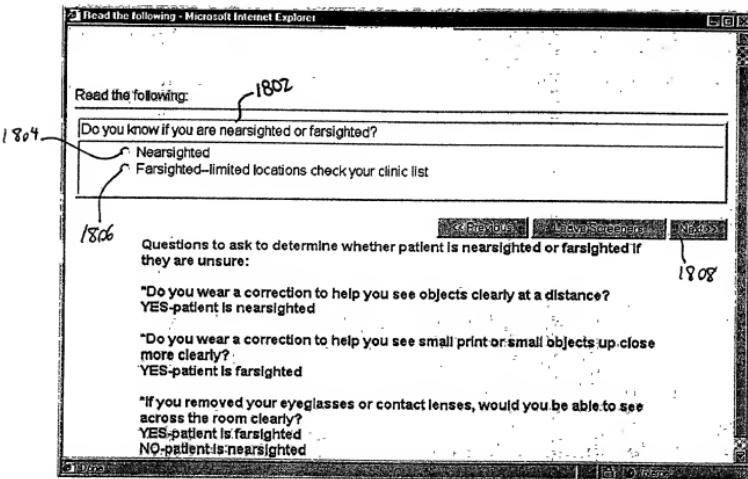


FIG. 18

Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES
Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

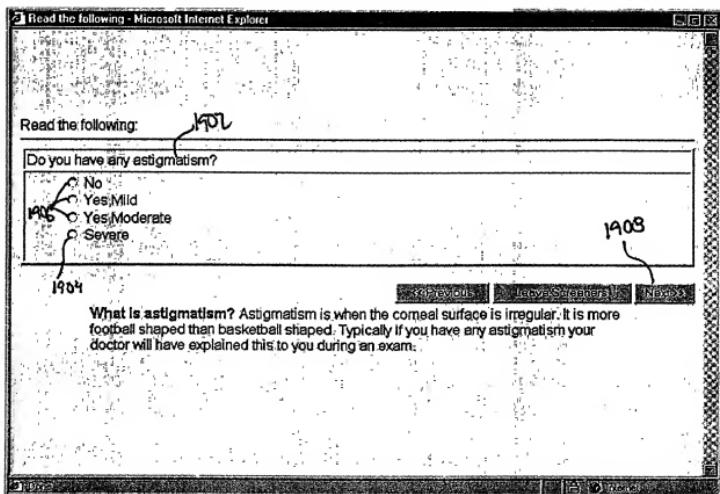


FIG. 19

*Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES*
Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

Read the following - Microsoft Internet Explorer

2002

Read the following:

Has your lens prescription changed significantly in the past year?

2003 Yes
2004 No

2005

REFRESH LOGO DOWNLOAD HISTORY

FIG. 20

**Title: METHODS AND APPARATUS
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OF SERVICES**

Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

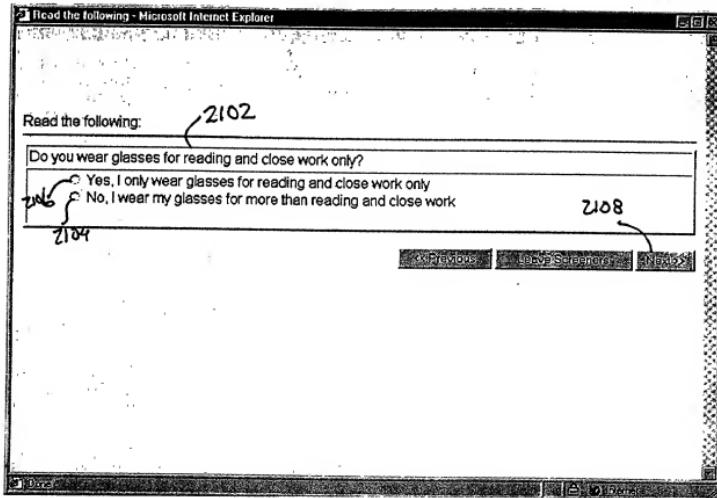


FIG. 21

Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES

Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

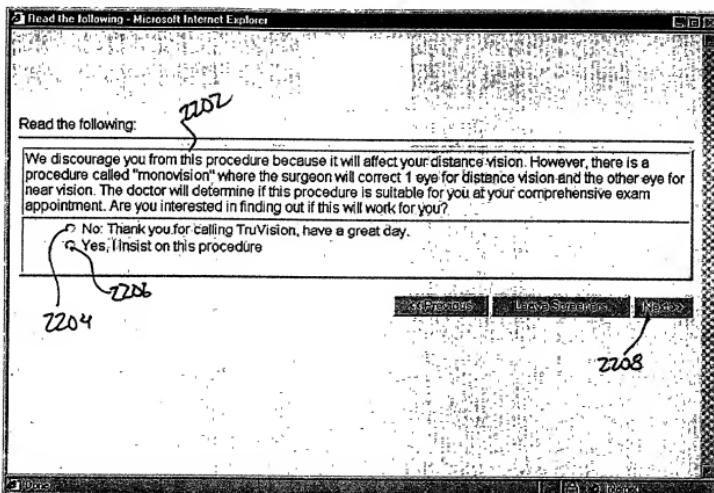


FIG. 22

**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**

Inventor: Lindsay T. ATWOOD

Serial No.: 09/933,587

Read the following: *2302*

Are you aware of any medical conditions related to your eyes such as **glaucoma, cataracts, keratoconus, RK (radial keratotomy) or amblyopia (lazy eye)?**

Yes
 No

2304 2306

2308

Previous | Next | Screen | Main

FIG. 23

*Title: METHODS AND APPARATUS
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*Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587*

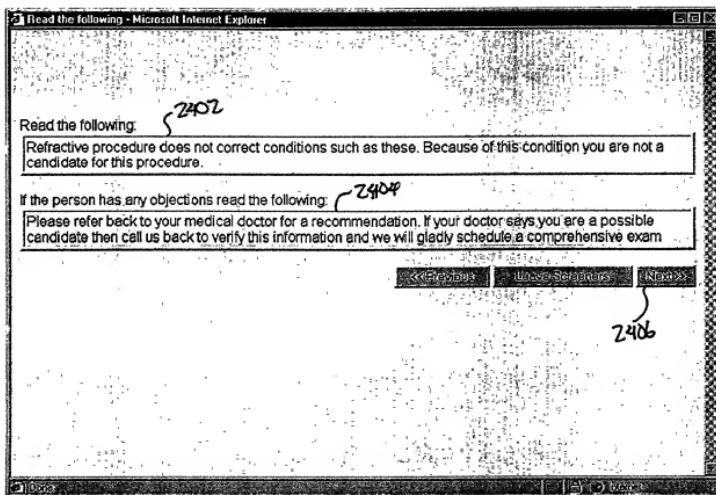


FIG. 24

**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**

Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

Read the following: *Z502*

Do you have diabetes?

Yes
 No

Z501

Z503

[<<PREVIOUS] **[NEXT>>]**

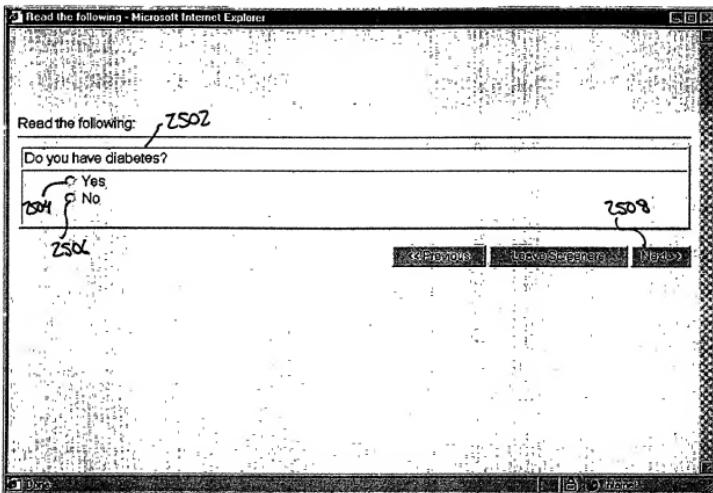


FIG. 25

**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**

Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

Read the following: *2602*

Do you take medication to control your diabetes?

Yes
 No

2606

2603

Next Previous | Back | Search | Help

FIG. 26

**Title: METHODS AND APPARATUS
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OF SERVICES**
Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

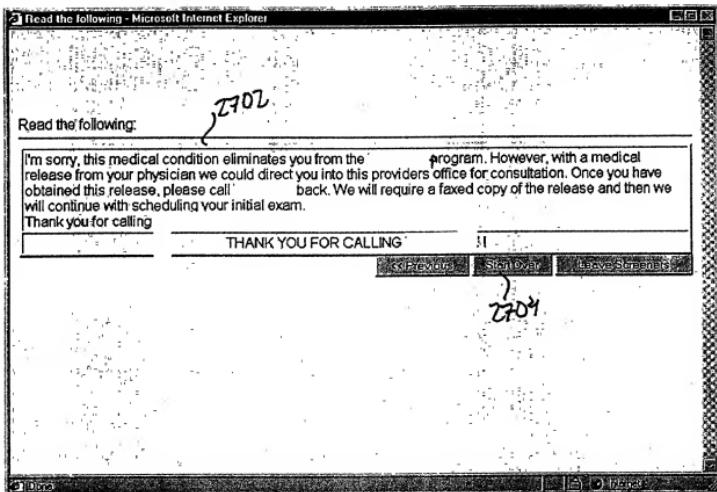


FIG. 27

**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**

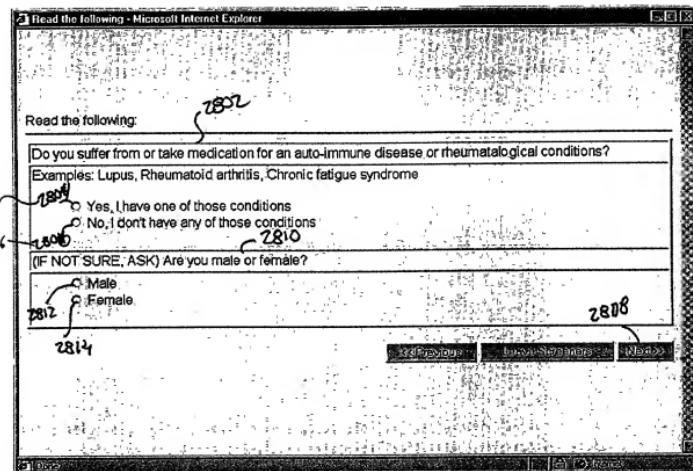


FIG. 28

**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**

Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

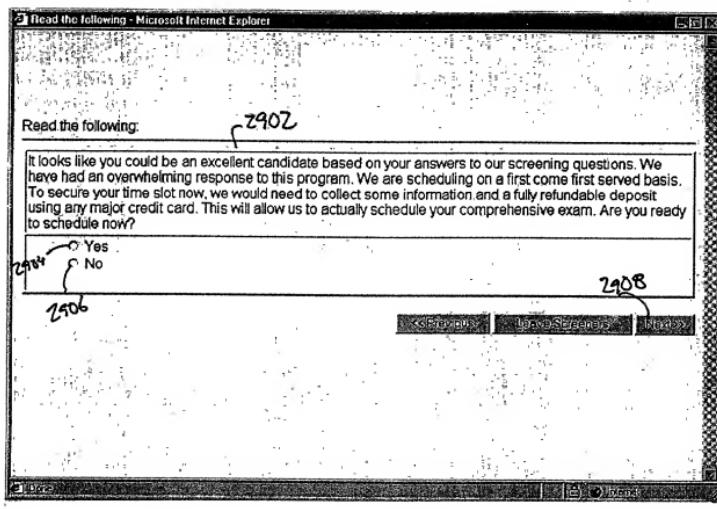


FIG. 29

*Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES*

*Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587*

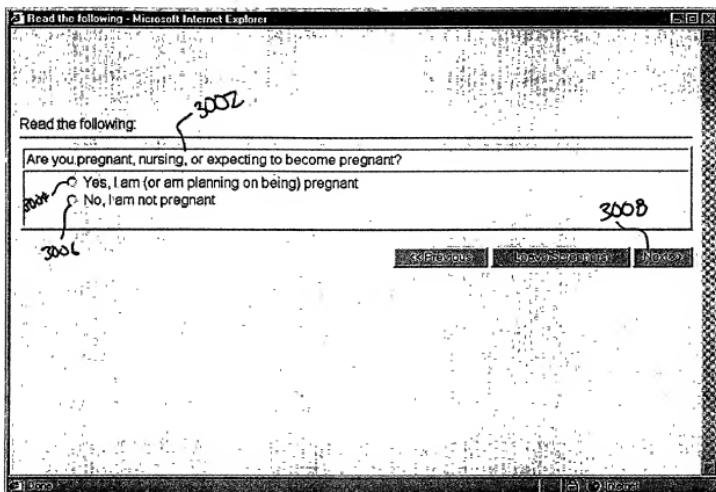


FIG. 30

Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES

Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

3102

Read the following:

Do you wear contact lenses, or have you worn contact lenses during the past 3 months?

3104 Yes
3105 No

3106

3108

Previous | Next | Home

3102-3108

FIG. 31

**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**
Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

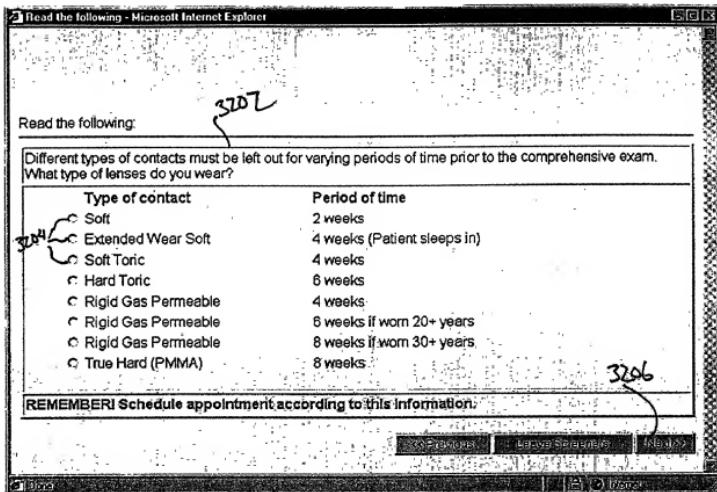


FIG. 32

Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES

Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

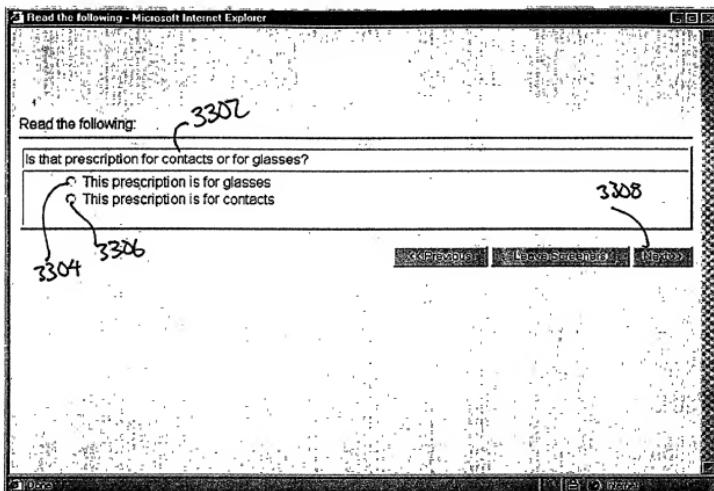


FIG. 33

**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**
Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

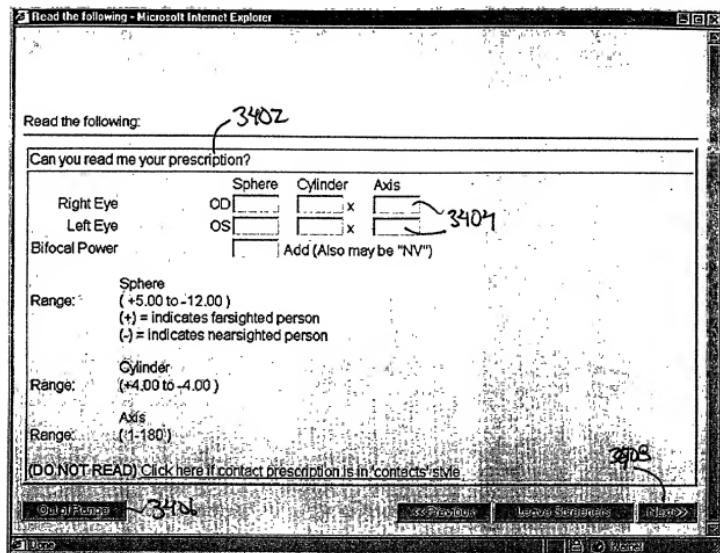


FIG. 34

**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**

Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

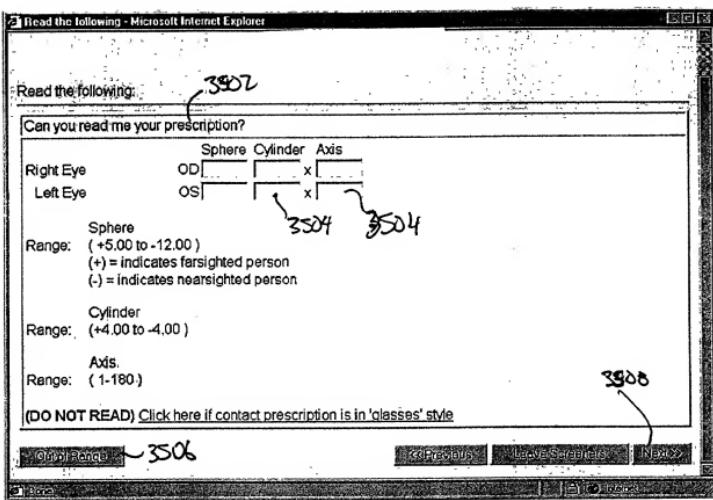


FIG. 35

**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**
Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

Call Center Laser Form

ID [1002991]	Laser Provider [Test]	Entered By [Becky Chase]	
First [Urilla]	Mid [C]	Last [Smith]	Birth Date [01/02/1974]
Home Address [8975 Union]	City [Midvale]	State [AZ]	Zip [84123]
Home Phone [039 744-7688]	Work Phone []	Work Ext []	
Email [usmith@earthlink.com]	Source [Open Enrollment]	Active Date [09/08/2000]	
3608			
Entered By [Becky Chase]	Laser Center		
AK-OurTown - TEST CLINIC #743/4200 HP	[checkbox]		
Plan Type [UT Truvision]	[checkbox]	Follow up []	Best Call Time []
Date Paid []	CC AuthCode [4456]	CC Transaction ID [44595954]	Card Approved []
Current Comprehensive [Tuesday, August 14th, 2001 - 9:45 am]	Scheduled []	Paid in full []	One Eye Only []
Transfer To []	Contact Status []	3614	
Surgery Scheduled Date [09/14/2001]	Booked Date [12/14/2000]	Refund Amt []	Refund Date []
Surgery Scheduled Time [2:00 PM]	Cancelled Date []	Refund Auth # []	Refund Refund ID []
Surgery Performed Date []	Reason Cancelled []	3612	
Laser Notes []			
3606 3608 3611 3612 3604 3602			

FIG. 36

Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES

Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

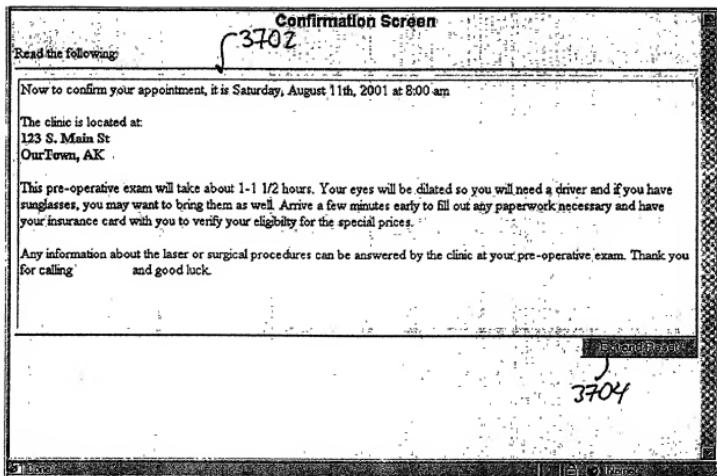


FIG. 37

**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**
Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

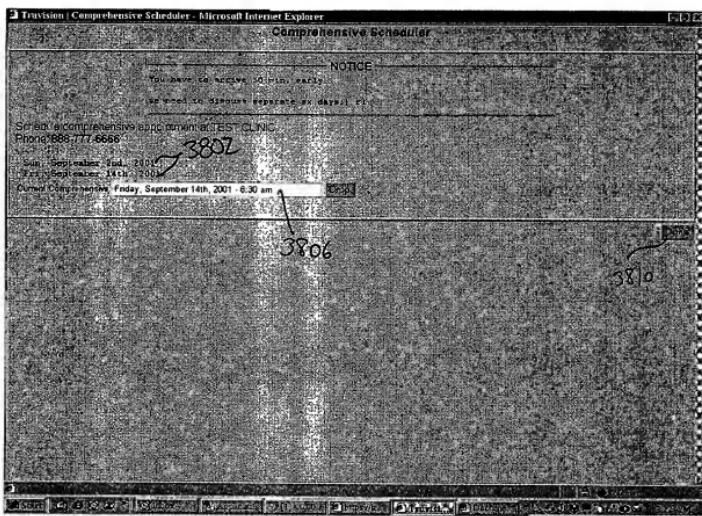


FIG. 38A

**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**

Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

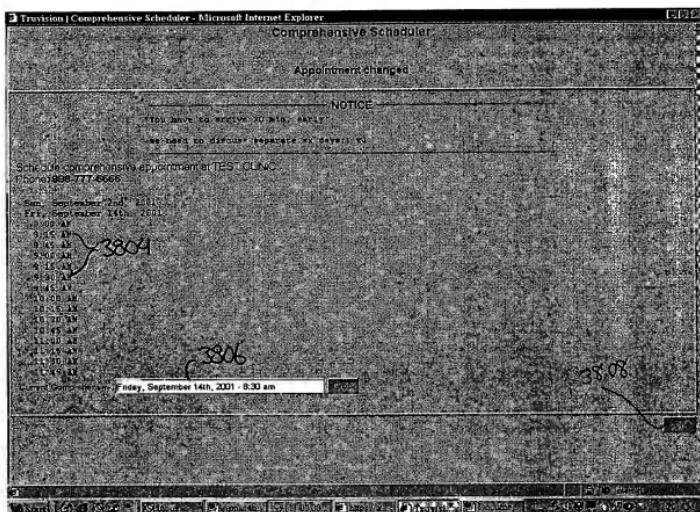


FIG. 38B

*Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES*
Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

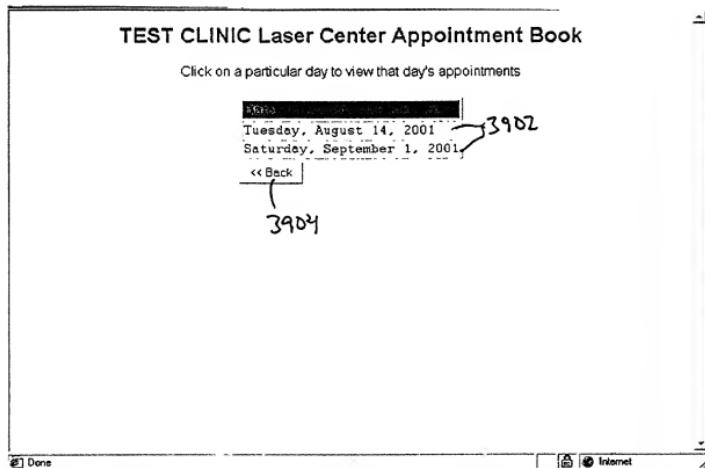


FIG. 39

**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**

Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

Appointment Schedule

Tuesday, August 14, 2001

Appointment Time	Patient Name	Patient Phone	Patient Info
9:45 AM	Ursilla Smith	(609) 744-7688	View
9:45 AM	-----	-----	-----
9:45 AM	-----	-----	-----
9:45 AM	-----	-----	-----
10:45 AM	-----	-----	-----
10:45 AM	-----	-----	-----
10:45 AM	-----	-----	-----
10:45 AM	-----	-----	-----
11:45 AM	-----	-----	-----
11:45 AM	-----	-----	-----
11:45 AM	-----	-----	-----
11:45 AM	-----	-----	-----

4007 *4006*
4004

[View individual patient info for this day](#)

FIG. 40

**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**

Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

MemberID	1002991	Laser Provider	Test	Entered By	Becky Chase
First	Ursilla	Mid	<input checked="" type="checkbox"/> Q	Last	Smith
Home Address	6975 Union	City	Midvale		
Home Phone	(800) 744-7688	Work Phone			
Email	usmith@earthlink.com	Source	Open Enrollment		Work Ext
					Active Date
					09/08/2000
Plan Type			UT Truvision	Deposit	200
Current Comprehensive			Tuesday, August 14th, 2001 - 9:45 am	Price 749 Paid in full <input checked="" type="checkbox"/>	
Booked Date			12/14/2000		
laserNotes					

FIG. 41

Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES

Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

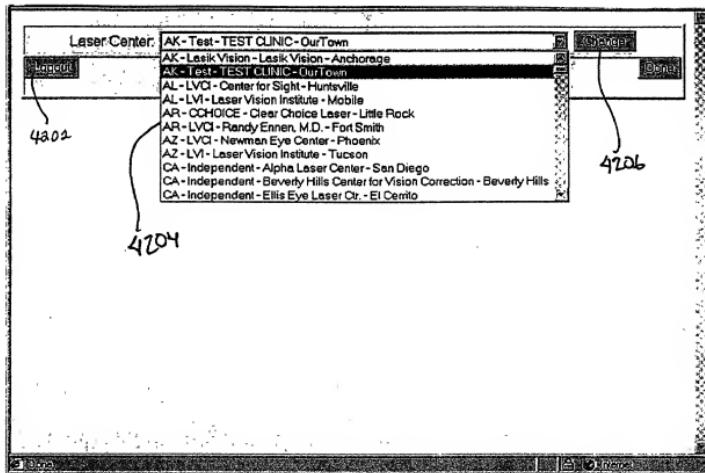


FIG. 42

**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**

Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

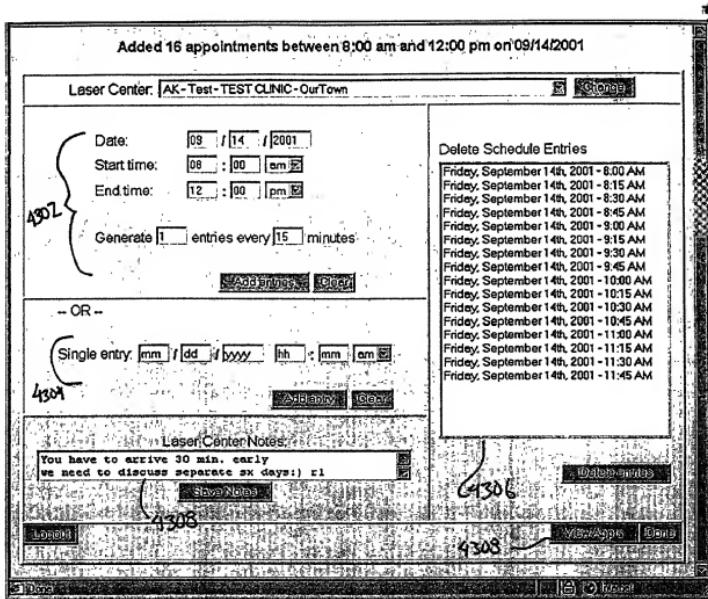


FIG. 43

**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**
*Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587*

Revised

Clinic Laser Form

ID [1002991]	Laser Provider [Test]	Entered By [Becky Chase]	
First [Urilla]	Mid [Q]	Last [Smith]	Birth Date [01/02/1974]
Home Address [6975 Union]	City [Midvale]	State [AZ]	Zip [84123]
Home Phone [609) 744-7688]	Work Phone []	Work Ext []	
Email [usmith@earthlink.com]	Source [Open Enrollment]	Active Date [09/08/2000]	
Plan Type [UT TruVision]		Deposit [\$200]	Price [\$745]
Current Comprehensive [Tuesday, August 14th, 2001 - 9:45 am]		SCHEDULED	Paid in full <input type="checkbox"/> One Eye Only <input type="checkbox"/>
Surgery Scheduled Date [08/14/2001]	Surgery Scheduled Time [2:00 PM]	4406	Booked Date [12/14/2000]
Surgery Performed Date []	Cancelled Date [] ReasonCancelled []		
Laser Notes []	-GO TO-[]		
Save [] Cancel [] Print []		4408	

4403 4404

FIG. 44

**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**

**Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587**

Clinic Laser Form

ID: 1002991	Laser Provider: Test	Entered By: Becky Chase	
First: Ursula	Middle: Q	Last: Smith	Birth Date: 01/02/1974
Home Address: 6975 Union	City: Midvale	State: AZ	Zip: 84123
Home Phone: (800) 744-7686	Work Phone:	Work Ext:	
Email: usmith@earthlink.com	Source: Open Enrollment	Active Date: 09/03/2000	

Plan Type: UT TruVision	Deposit: \$200	Price: \$749
Current Comprehensive Tuesday, August 14th, 2001 - 9:45 am		
Surgery Scheduled Date: 08/14/2001	4502	Paid in full <input checked="" type="checkbox"/>
Surgery Scheduled Time: 2:00 PM	4506	One Evn Only <input type="checkbox"/>
Surgery Performed Date:	4503	-GO TO-
Laser Notes:	4504	Home
		Outcomes
		Cancel
		Comprehensive Exams
		Edit
		ReasonCar
		View
		-Warranty Exams-
		Edit
		View
		-GO TO-

Buttons: Save, Delete, Print

Handwritten Annotations:
4502, 4504 are circled and connected by arrows pointing to the "Save" and "Print" buttons.
4506 is circled and connected by an arrow pointing to the "Paid in full" checkbox.
4503 is circled and connected by an arrow pointing to the "ReasonCar" button.
4501 is circled and connected by an arrow pointing to the "Edit" button under "Warranty Exams".

FIG. 45

**Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES**

Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

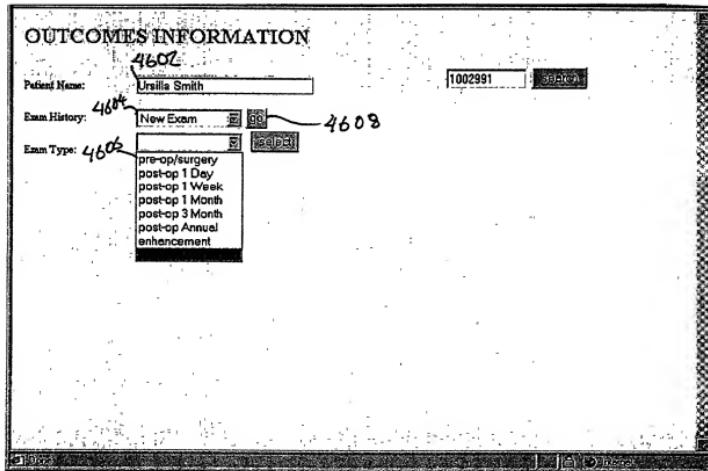


FIG. 46

Title: METHODS AND APPARATUS
FOR FACILITATING THE PROVISION
OF SERVICES

Inventor: Lindsay T. ATWOOD
Serial No.: 09/933,587

OUTCOMES INFORMATION

Patient Name:	Ursilla Smith	1002991	09/01/01
Exam History:	New Exam <input checked="" type="checkbox"/>	Date: 04/26/2001	
Exam Type:	post-op 3 Month <input checked="" type="checkbox"/>		
Examining Doctor Name:	Dr. John Smith <input checked="" type="checkbox"/>	4704	
OD		OS	
VAcc	20/10 <input checked="" type="checkbox"/>	VAcc	20/10 <input checked="" type="checkbox"/>
(MR)	50 <input checked="" type="checkbox"/> X <input type="checkbox"/>	(MR)	50 <input checked="" type="checkbox"/> X <input type="checkbox"/>
VD	0 mm	VD	0 mm
K-readings (diopters)	/ / X <input type="checkbox"/>	K-readings (diopters)	/ / X <input type="checkbox"/>
Steroid Drops	NSAID Drops	Anti-Biotic Drops	Rewetting Drops:
FML <input checked="" type="checkbox"/>	Auler <input checked="" type="checkbox"/>	Ciloxan <input checked="" type="checkbox"/>	bion tears <input checked="" type="checkbox"/>
Notes: 4708			
Seems to be working			
Surgeon Name: Dr. John Smith		4708	
OD		OS	
Surgeon's Initials:	DATE: 04/26/2001	Surgeon's Initials:	DATE: 04/26/2001
Rx Extended: 0.75-1.75 X 180	Surgeon's Initials:	Rx Extended: 0.75-1.75 X 180	Surgeon's Initials:
Pedigree:	4708	Pedigree:	4708
Laser treated: Autolase LADAR VIM	4708	Laser treated: Autolase LADAR VIM	4708
Medications: Meria LSTK	4708	Medications: Meria LSTK	4708
4708	4708	4708	4708

FIG. 47

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Serial No.: 09/933,587

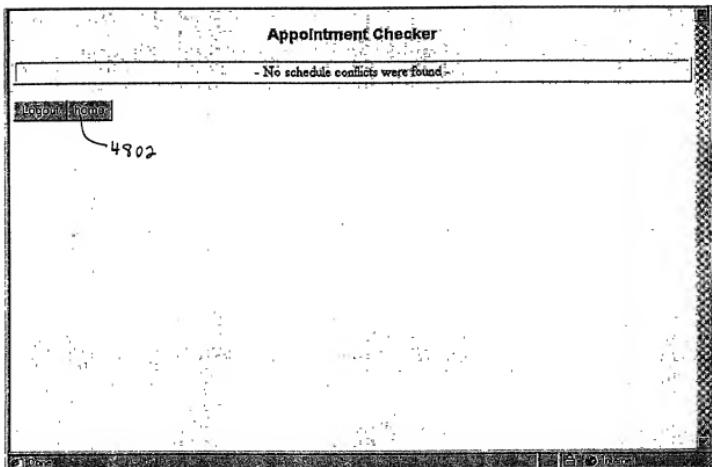


FIG. 48